



Management Statement

- POLICY-

Rev. 3 dated 09/05/2024

The mission of **Parsec 3.26 S.r.l.** is to provide ICT solutions and services that help customers become more competitive by innovating their processes, thanks to its many years of experience in the IT sector, the wide range of services offered, its extensive territorial coverage, and a renewed customer-oriented approach, reflected in strong attention to customer needs and satisfaction.

Parsec 3.26 strives for the continuous improvement of its performance and, to this end, has adopted a corporate Management System compliant with the models described in the international standards **UNI EN ISO 9001** (Quality), **UNI EN ISO 14001** (Environment), **ISO/IEC 27001** (Information Security), and **UNI/PdR 125:2022** (Gender Equality).

All these models are strategically relevant and, through these schemes, **Parsec 3.26** undertakes to achieve the objectives of its core business, consisting of the MANAGEMENT of RESOURCES, APPLICATIONS, and DATA relating to the above-mentioned activities.

Top Management is convinced that social responsibility, economic efficiency, and proper management are fundamental values and primary drivers for the company's consistent and harmonious growth. Participatory dialogue with employees and all interested parties is one of the main tools for fulfilling the corporate mission, which is inspired by respect for and centrality of the person, transparency and loyalty, solidarity and team spirit, awareness of the collective interest, and respect for the environment.

The company promotes initiatives aimed at improving the well-being of all employees through actions focused on equal opportunities, talent enhancement, the protection of diversity, the importance of work-life balance, inclusion, and gender equality. It promotes and implements initiatives aimed at organizational well-being, in line with the Sustainability Plan and the objectives of the UN 2030 Agenda.

To this end, the entire organization is involved in implementing the production macro-process, summarized in the following objectives:

- placing the Customer at the center of the Organization's objectives;
- overseeing processes through the periodic definition of information security objectives, ensuring their monitoring and review;
- providing services capable of fully meeting customer needs, while ensuring compliance with legislative and contractual requirements;
- improving the security of information systems and protecting information by ensuring its availability, confidentiality, and integrity;
- researching new technologies in order to make the services offered increasingly efficient and reliable, while ensuring secure access to information;
- pursuing the continuous improvement of Customer satisfaction, environmental performance, and information security performance;
- promoting the dissemination of environmental and information security culture through appropriate information and training activities addressed to company personnel;
- pursuing the well-being of all interested parties in order to achieve the well-being of the organization.

With the aim of achieving these objectives, the following actions have been implemented:

- ✓ identification of the context, stakeholders and their expectations, definition of internal and external factors, assessment of risks and opportunities, and related subsequent actions;
- ✓ identification, definition, and organization of production processes from a "customer-oriented" perspective;
- ✓ implementation of security measures to protect the company's and customers' information, in order to prevent unauthorized processing;



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- ✓ compliance with cybersecurity risk management measures, in accordance with the NIS2 Directive;
- ✓ continuous measurement of the level of satisfaction of customers and interested parties;
- ✓ optimization of the Management System through the identification and definition of processes, the continuous enhancement of human resources, and the classification of information, both on premise and in the cloud;
- ✓ verification and, where necessary, redefinition of the indicators established for monitoring corporate processes and services provided;
- ✓ definition of objectives relating to the performance of corporate processes and services, as well as the systematic monitoring and review of data for the purposes of continuous improvement;
- ✓ definition, planning, implementation, and verification of the improvement actions necessary to achieve increasingly ambitious objectives;
- ✓ research into new market niches and new opportunities for business development;
- ✓ provision of innovative services in order to maintain a leading position in its sector, offering high value-added services;
- ✓ protection of the environment, information security, and the working environment;
- ✓ compliance with the constitutional principles of equality and equal treatment referred to in Articles 3, 37, and 51 of the Constitution of the Italian Republic;
- ✓ adoption of policies and measures to promote female employment;
- ✓ adoption of measures that foster effective equality between men and women, including equal opportunities, equal pay, equal access to career and training opportunities, and the full implementation of paternity and maternity leave;
- ✓ promotion of Welfare Policies;
- ✓ adoption of specific measures in favor of equal opportunities.

In this context, Information Security assumes fundamental importance and primary value: it is optimized through the adoption, monitoring, and continuous improvement of an Information Security Management System, integrated with the controls of the **ISO 27017** and **ISO 27018** guidelines. The Integrated Management System includes a systematic approach to the proper management of data held by a company, ensuring the continuity and reliability of the services provided and guaranteeing performance levels capable of meeting the explicit and implicit needs of Customers and other interested parties.

Finally, **Parsec 3.26** considers its information assets to be a strategic asset and encourages the constant reduction of their degree of vulnerability by implementing preventive and reactive activities against incidents concerning information management. In this regard, production and support processes are designed, implemented, and managed to provide confidence in compliance with legal requirements and to identify, where necessary, corrective, preventive, and possible improvement actions.

This document is public and available to anyone who wishes to consult it.

Cavallino, 04/12/2024

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